

Security Customer Council

Customer Council	Membership	Task / Comments	Responsible Person(s)	Status	Status Date	Action Plan
Encryption Committee	John Palese (DSS), IS Council Michael McDaniel (VRS), IS Council Steve Werby (DOC) IS Council Craig Goeller (DMAS), Committee Member Jesse Crim (VCU) Tripp Sims (VITA), Cameron Caffee (DOT)	Comments	Peggy Ward	U	December 2007	 Survey agencies to determine needs and implemented solutions. Develop a plan for educating users and ISOs Develop best practices Recommend feature sets for enterprise encryption solutions. Develop end user training plan
Making Security Awareness an Executive Management Priority	Shirley Payne (UVA) IS Council John Karabaic (DMAS) Committee Member Joe Hubbell (VA Lottery) Committee Member Beth Nelson (SBE) Committee Member Judy Napier, (Secretary of Technology) Committee Member		Peggy Ward	U	December 2007	 Plan and develop Executive Security Awareness events or other awareness opportunities, either stand-alone or as riders on existing executive-level information delivery activities. Present effective Executive Security Awareness practices from agencies as models other agencies might follow. Collect and make available Security Awareness presentations designed for executives



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Small Agency Outreach	Robert Jenkins (DJJ) IS Council Aaron Mathes (OAG) IS Council Goran Gustavsson, (APA) IS Council Ross McDonald (DSS) Committee Member Bob Auton (DJJ) Committee Member Doug Mack (DJJ) Committee Member		Peggy Ward	U	December 2007	 Contact & survey small agencies and benchmark were they are in the process Develop pool of available talent available to work in a shared service capacity to provide Audit functions to Small Agencies Measure Small Agencies with Audit capabilities versus those without this function Develop "Canned Solutions" i.e. quick fixes using best practices from those with success in the areas such as policy, practice or procurement. Develop tool for communications such as a message board that has shared access. Create network of Subject Matter Experts (SME) to offer advice and guidance. ARMICS and implementation options Resources to talk with Agency Management who may be reluctant or unfamiliar with required actions needed for compliance matters VITA IT Security Policies and Standards (Business Impact Analysis, Risk Assessment, Breaches/Detections, etc.) Other IT Services, such as possible tests/reviews/audits



Security Customer Council

Identity and Access Management and Account Management

Mike Garner (Tax) IS Council **Marie Greenberg** (DMV) IS Council John Willinger (DMHMRSAS) Maria Batista (DMV) Committee Member Joel McPherson (DSS) Committee Member **David Hines** (Courts) Committee Member James Austin (DOT) **Chris Nicholl** (VEC) **Easton Rhodd** (VITA)

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December 2007

- Create a trust model for the Commonwealth.
- Survey the COV agencies to determine their needs for identity and access and account management and verify the drivers for an IAM solution to include:
 - -Regulatory compliances
 - -Current IAM solutions in place
 - -Planned projects that will utilize or require identity, access and account management.
- Perform Gap Analysis between the partnership offerings and the agencies needs.
- Develop proposal to bridge gap based on best practices.